GENERAL UPDATES

The Library is pleased to share that Katrina Kmak, Youth and Spanish Services Manager, gave birth to a healthy baby boy at 6:06pm on Monday, July 29. John Russell Burdick the 5th came into the world weighing 8lbs 1oz and was 21.5 inches long. Mom, dad, and baby have already visited the Library to let us hold the sweet addition to our Library Family. Congratulations to the proud parents! Thank you to the numerous staff members who have been covering all of Ms. Kmak’s programs while she is on her 6-week maternity leave.

In response to the Library’s community survey and in order to develop a system of customer engagement that best responds to the needs expressed by the public, the Library Leadership Team evaluated service points in the building. There is a need to save time, money, and personnel by streamlining how our service desks are staffed. Starting August 19, staff will be delivering service from the second station at the Information Desk rather than the Jump Desk on the Second Floor. This provides a more cohesive first-line of service and allows staff to more collaboratively and flexibly interact with one another and with the public. Staff has been trained in this new model and will be keeping track of questions or needed adjustments as time goes on. There will be a period during which staff will be training the public on the new flow of traffic through the building.

The Library Parking Lot was resurfaced in July. Thank you to the Streets Department crews from Park City Municipal Corporation for making this possible. The Library received a suggestion that an additional ADA parking stall be added to the Mahwinney Lot across from the Library, especially for when there are big events in our building and overflow parking is needed. The Streets Department agreed to add this stall as soon as possible.


ADULT SERVICES

The Adult Services Department convened a committee to review applications for the First Annual Wasatch Back Local Author Night. Five local authors were selected and will present their work on September 19 at 6:30pm in the Santy Auditorium. This is a new program that ties nicely into the Utah Humanities Book Festival as well as supports our local authors. The library will open applications for the Second Annual event in October 2020. Ella Olsen from Salty City Writing taught an Introductory Writing Workshop on July 27, with over 15 participants and several on the waiting list. Ms. Olson and Kate Mapp, Adult Services Manager, will offer a writing workshop every quarter for the coming year; this type of programming has shown great success in our community.

The Adult Services Department offered 45 programs and reached 866 people this month. The YouCreate Lab pulled in 0 people on the video recording equipment, 17 on the sound booth, 38 on the Ultimaker, 9 on the Lulzbot and 75 people checked out technology items in the display case. The Lulzbot was out of circulation for most of the month due to a replacement part on order; this is now up and running and working well. Ms. Mapp changed the labels on the display case to show when items are checked in or out and this has improved circulation as well as increased awareness about the collection.
IT & CIRCULATION SERVICES

Christine Roh, IT & Circulation Services Manager, worked with the City IT department to update and fix issues with the Online Patron Access computers in July. Ms. Roh attended an online demo for Aspen Discovery with Turning Leaf Technologies on July 18. Aspen Discovery is a search-layer for the Patron Access Catalog that helps integrate e-books, e-audiobooks, e-magazines, and databases to improve the user-experience making it more seamless and simple. The Library Leadership Team will be discussing the feasibility of implementing this software and looking into possible funding. Ms. Roh, Ms. Mapp, and Ms. Arreche Dohanos held planning meetings for the Miner’s Day Parade, which will have an entry that includes the Library and Lucky Ones Coffee.

TECHNICAL SERVICES

Angela Arreche Dohanos, Technical Services Manager, worked with The Library Corporation and Christine Roh, IT & Circulation Manager, to resolve residual technical issues after a software upgrade in July. The cataloging database was down for a couple of weeks; the Technical Services Team is pleased to be back up and running. Ms. Arreche Dohanos worked with Park City Municipal Corporation (PCMC) to implement a Customer Engagement Training for Library Staff during the department’s July Meeting, as part of a broad City initiative. The Library was credited by trainers, Amanda Angevine and Tate Shaw, with being a leading department in PCMC when it comes to customer engagement. As part of the Library Leadership Team’s plan for streaming service points, Ms. Arreche Dohanos developed a new staff work schedule to create greater alignment with community needs as expressed in our public survey.

YOUTH & SPANISH SERVICES

The Youth & Spanish Services Department completed implementation of a Self-Guided Play area in the Storytime Room with a wide-selection of developmental toys for young ones to utilize whenever the area is not in active programming. Various bins of toys are available for children, their friends, and families to enjoy at times when stories or events are not in session. Signage encourages those utilizing the toys to help keep the area tidy by reminding everyone that, “Clean-up is part of play.” The reminder seems to be working as everyone has been conscientious about cleaning the room when they are finished with their play. The July session of Summer Splash was a huge success with over 200 attendees. Numerous members of the Library team worked to make the event possible. PC MARC was in attendance with their Recreation Trailer and PC Eats provided fruit skewers. The Library gave out snacks, otter pops, and free books. In addition, participants go to go down a giant slip n’ slide, blow huge soap bubbles, and play with sidewalk chalk. Families received information about the importance of reading during the school break to avoid “summer slide” when many kids see learning losses prior to the new school year. Ms. Carrasco and her students in the Plaza Comunitaria program were invited to be interviewed on KPCW Radio about this free GED program and how it is already changing people’s lives for the better. Ms. Carrasco was also a guest on the radio station’s show Cada Domingo; she spoke about Plaza Comunitaria, Summer Slide, the Summer Literacy Challenge, International Film Series, and Children’s Storytime Programs.

COMMUNITY ENGAGEMENT

Becca Lael, Community Engagement Manager, organized the Park City Library’s first art reception since implementation of the art exhibit program; this was well-attended and received many compliments. Thank you to the Friends of the Library for sponsoring this reception, which allowed the Library to provide light refreshments. Ms. Lael, in coordination
with Katrina Kmak, Youth and Spanish Services Manager, completed new wayfinding signs for the Children’s Book Stacks. Next month similar signs will be installed on the Youth, Teen, and Media sections. Ms. Lael designed the Fall Brochure during the month of July. Mark Gustafson, Community Engagement Library Assistant, identified and labeled all Library books that were Beehive Award Winners and gave a staff training on gaming (X-Box, Wii, PS4).

**TRAINING**

<table>
<thead>
<tr>
<th>Date</th>
<th>Topic</th>
<th>Participants</th>
<th>Total Contact Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>07-29-19</td>
<td>X-Box, PS4 and Wii Gaming Training</td>
<td>Angela Arreche, Adriane Herrick Juarez, Erin Monez, Joahna Rocchio, Jodie Peatross, Kathy Fahey, Kate Black, Carolyn Clements, Kate Mapp, Mark Gustafson</td>
<td>11</td>
</tr>
<tr>
<td>07-2019</td>
<td>Onboarding</td>
<td>Joahna Rocchio, Erin Monez</td>
<td>90</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>Total</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td><strong>101</strong></td>
</tr>
</tbody>
</table>