



PARK CITY
LIBRARY

Fiscal Year 2020 Annual Report

July 1, 2019 – June 30, 2020



Service in Unusual Times

The Library shifted gears at the end of FY20 as the COVID-19 pandemic hit by bolstering electronic collections, increasing online programs, and implementing curbside service for materials pickup.

The number of electronic materials increased by 198,882 thanks to consortium participation

97 YouTube videos with 7,085 views and 30 Facebook videos with 13,054 views were produced

15,235 physical library items circulated through curbside service



153,590 people visited the library



385,604 items in library collection



95,891 items circulated



31,881 people attended
library programs



10,066 public computer
sessions used



1,964 volunteer hours

Public Safety During COVID

On Friday, March 14, Park City Library temporarily closed its doors following the recommendation by health officials to protect the public from the Coronavirus. On May 4, curbside service began. On June 15, inside study spaces and computer services were offered with social distancing, masks, and sanitization between each patron.

Librarians
printed 300
PPE parts on
our 3D printers
for local and
regional
hospitals



Expanded Wi-Fi

To increase digital inclusion during COVID-19, funds from the State and the City were utilized to expand the Wi-Fi signal at the Library onto the patio outside of the coffee shop, into the Reading Garden, and throughout interior spaces allowing us to spread people out inside and outside of the building.



CARES Act
Grants of \$1,583
from the Utah
State Library
and \$9,700
from the City
provided Wi-Fi
expansion

Literary Offerings

The Second Annual Wasatch Back Local Author Event was held outdoors with five local authors presenting their work. Shane Burcaw, author of "Strangers Assume My Girlfriend is My Nurse," shared his experience with living life with disabilities. One Book, One Community featured, "The Boy Who Harnessed the Wind."



Salty City
Writing
Workshops
helped patrons
improve
writing skills
and share work

Self-Guided Play Area

The Children's Department implemented a self-guided play area in the storytime room with a wide selection of developmental toys for young ones to utilize when no active programming was taking place. Various hands-on activities were made available with signage that reminded those using the toys that, "Cleanup is part of play."



468 Children's
programs
brought in
13,756
participants in
FY20

Electronic Resources

The Library began offering a new resource called Kanopy, an online movie-streaming service that is only available to libraries and universities. Tutor.com, the world's largest and highest rated online learning service, was added to help patrons develop skills particularly during the time of COVID-19.

A grayscale photograph of a hand holding a smartphone, positioned over a laptop keyboard. The image is semi-transparent, serving as a background for the statistics box.

Electronic
databases
provided by
the Library
were utilized
27,628 times

Summer Reading and Goals

Patrons were encouraged to read over the summer and set personal goals, which were written on a postcard. These were mailed back at the end of the season to celebrate their progress. People achieved everything from learning a language, trying a 3D printer, exploring poetry, doing a yoga video, or training a dog.

62 adults, 36
teens & 166 kids
wrote postcards
to their future-
selves to inspire
effort and
progress



Professional Engagement

In-house trainings given by staff, for staff, included best practices for entering library cards, using the 3D printers, and using gaming devices. Our employees were engaged in improving their skills through the annual Staff Development Day, webinars, and conferences. Our librarians attended Library Day on the Hill to talk with legislators about supporting libraries across the state of Utah.



Room Enhancements

Meeting spaces in the Library are a valued community amenity allowing gatherings, presentations, and numerous community meetings. Wireless microphones and wireless lavaliers were added to the the Jim Santy Auditorium. The Community Room received a technology upgrade of new TVs, microphones, and speaker system.



Meeting
spaces
were
utilized for
1,573
meetings &
events

Programs & Outreach


Numerous programs and outreach events were held including: free family and pet portraits, seasonal ski worker outreach events, voter registration, summer slide activities, school-break film screenings, low-income volunteer tax assistance, feng shui, square foot gardens, art exhibits and receptions, stuffed animal sleepovers, community blood drives, school visits, board game nights, and more.



1,182
programs
were curated
and outreach
events
reached 728
individuals

YouCreate Lab Additions

The Sound Booth in the YouCreate Lab underwent a renovation to support vlogging, conference calls, and the recording of presentations and webinars. Tech equipment additions in the Lab included a Flashforge 3D printer, a new Mac computer, Adobe Application upgrade, GoPro Hero 7, Facebook Portals, 3 laptops for check out, and a portable monitor for dual monitor options.

A woman with curly hair is smiling and looking down at a GoPro camera mounted on a stand. She is in a sound booth, with a large microphone and a ring light visible in the background. The image is overlaid with a semi-transparent orange box containing text.

Since the closure, popular items include Hotspots, Ukuleles, Yard Games, Go Pros, and the Telescope



Friends of the Library Board

Jean Daly

Judy Snow

Marlene Peacock

Lani Furr

Ann Whitworth

Lori Collett

Araby Leary

Patti Sanborn

Cathy Lanigan

Sallie Rinderknecht

Claire Marlin

Sandy Jackson

Elizabeth Fetter

Suzelle McCullough

Gerd Holmsen

Support by the Friends

The Friends of the Library logged 1,408 hours by 158 volunteers. The Friends of the Library made it possible for the Park City Library to best serve residents and visitors by providing funding for valuable resources using money raised from book sales and other fundraisers. Enough books were donated to the organization this year to make it possible to add an additional pop-up book sale to further bolster funds.

eBook & eAudio
book funds to
promote ereading
when the Library
temporarily closed
due to COVID-19

Tutor.com
subscription

Wasatch Back Local
Author Night event

Book Page
subscription

Flowers for the patio

Marketing funds

Music on the Patio
events

Butler Adventure
Motorcycle maps

Art receptions

Guinea pig supplies



Library Board

Chris Cherniak

Bill Humbert

John Fry

Brynn Bateman
Louis

Jess Griffiths

Jane Osterhaus

Sarah Hall

Margie Schloesser

Kristy Hoffman



Top Press Mentions

Park City Library director's podcast looks at leadership
7/13/2019, Park Record

Feature on Adriane Herrick Juarez, Library Executive Director, and her Library Leadership Podcast. Includes quotes from Ms. Herrick Juarez.

Park City Library Program For Spanish Speakers Gives Opportunities for Higher Education

8/1/2019, KPCW

Highlights the Library's Plaza Comunitaria program. Features quotes from Bianca Carrasco, Youth and Spanish Services Library Assistant.

One Book One Community readers will travel to 'Deep Creek' through former Parkite Pam Houston's memoir

4/30/2020, Park Record

Highlights One Book program that the Library is partnering on with Summit County Library System and Dolly's Bookstore.



Special Thanks

Thank you to everyone who supported the Library in a year that ended on an unusual note as the pandemic took hold. Our team learned to operate in new ways by implementing online programs, offering curbside service, modifying indoor spaces for safety, promoting usage of e-materials, providing online library card registrations, utilizing Ask-a-Librarian services on the website, implementing outdoor programs in warm weather, giving remote printing services, and being available to the public by phone, email, online, and at car windows. We heard from many people saying how important the Library is to the community and thanking our staff for offering as many services as possible, as safely as possible. We eagerly look forward to the the day when we can throw open our doors and welcome everyone back into the Library for service-as-usual. We appreciate and miss you!